



ROBIN LEYSEN

project manager

46 jaar, Ossensisse, Nederland

Born July 15, 1969

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Profile

I am a pragmatic and effective project manager. I am passionate about ICT integration projects, COTS implementations and software made to order projects.

I am driven, focused on the delivery of results and I'm a strong believer in the "smart(er) society". I love working with a team of inspired colleagues to make change happen. And I am convinced that a good start will lead to project success.

The past 20 years, I have executed a large number of project for federal and local governments, projects with a certain degree of complexity and with the need for integration in an existing legacy environment.

Experience and expertise

- Over 10 years of experience managing larger/complex projects in ICT
 - Procurement and integration of software systems (e.g. loyalty, CRM, HRM, ...)
 - Software development projects
- Experienced in working with/managing third party suppliers
- Experience with NFC technology (cards, readers, software)
- Belgian and European public procurement, tendering process, evaluation of proposals
- Projects within federal government (e.g. Defence) as well as local government (e.g. city of Antwerp)

Skills

- Project management of (more) complex projects, end-to-end solutions
- Setting up governance (e.g. steering committee) en project control (quality, costs, risk, ...)
- Coaching of projectleaders and teams
- Direct teams, facilitate and empower teams (in agile environments)
- Work and communicate with sponsors and stakeholders at different levels within an organisation or government
- Planning, work organisation
- Risk management
- Business analysis

Important Traits

- Pragmatism, results oriented
- Driven by change and optimisation
- Analytical mind, has helicopter view
- Diplomatic, sensitive
- Decisive

Certificates

- PRINCE2 Practitioner (valid until 2021)
- Interested in obtaining IPMA Level C, ITIL Foundation, MSP Foundation

Employment history

2016 – present **Project Manager**
Robin Leysen PM

- Business started Jan 1st 2016

2009 - 2015 **Project Manager**
Digipolis, Antwerp

- Management of the full project lifecycle. Keen eye for getting results fast. Seek active participation of customer, work hard to get customer satisfaction.
- Prepare project, ensure stakeholder engagement.



- Organise public procurement mission, realise contract, direct implementing/integrating third party suppliers.
- Execute project. Take customer on a journey towards final goals.
- Handle change and use changes to propel project.
- Organise lessons learned sessions, collect feedback, close project accordingly.

Projects / Results:

- Implementing a **SMS gateway** with tools/applications, integrated in the A-Stad context, i.e. the online platform for the Antwerp citizen and employee (see also <http://www.antwerpen.be>), all integration via ESB (in coop with The RingRing Company)
- Implementing a **CRSM solution (Salesforce)** for city of Antwerp (department Business and Innovation), integrated through ESB with e-forms solution and proprietary central reference databases (data on citizens and businesses) (in coop with 4C Consulting)
- **Tailor made software solution** for the follow-up and management of public markets in Antwerp (software development track, integrated via ESB with merchant database) (proprietary development of Digipolis, Antwerp)
- **Change and release management** of various software systems, custom development .Net for city of Antwerp
- Implementing a **new NFC platform** for the A-Kaart of Antwerp, a loyalty card based on NFC technology (in coop with Into It) (2014)
- Renewal of the **Antwerp City Card** platform (NFC card for tourism), in coop with The Leisure Pass Group (UK) (2014)
- Various projects (custom software development) for the realisation of extensions and optimisations of the **core system of the welfare department of Antwerp (OCMW), 'eVita'**.
- Implementing a loyalty program for Antwerp, called the A-kaart, in a heterogeneous environment (in coop with Alcatel-Lucent)
- Various feasibility studies regarding automation of document flows, introduction of an ESB. Multiple .Net development tracks.

2003 - 2009

IT Manager

Defence – Directorate General Material Resources
(Brussels, Belgium)



- Analyse IT needs for the Directorate General HR. Procure systems, manage maintenance and release plans, full life cycle costs. Product and project management for various in-house software systems.
- Product and project management for HR IT systems.

Projects / Results:

- Software HR platform, customised. JSP/Oracle webapplication, synched with Powerbuilder/SQL Server client application. Project management for development, testing, acceptance and rollout across Belgium.

- Automated tests-battery for screening candidates for the military. Third party solution implementation with UK party, customised. Project management for acquisition, implementation, testing and delivery.
- Test-battery for pilot candidates (PILAPT). Third party solution implementation with UK partner, customised.. Project management for acquisition, implementation, testing and delivery.

1995 - 2003

Teamleader Software Development

Defence - Centrum voor Informatieverwerking (Brussels, Belgium)



- Team management / Project management for the development of system for automation in recruitment and selection of candidates for the military. Analysis, design, development for said systems.

1992 - 1994

Logistics Officer

Defence - Logistiek Centrum Nr 2 (Brasschaat, Belgium)



- Supply for military units in the province of Antwerp. Maintenance of military equipment. Platoon commander, 34 troops.
- Participated in UNPROFOR, Ex-Yugoslavia, as logistics officer (platoon commander)

Training

2002 - 2003

Royal Defence College (RDC) – Brussels, BE
Senior Officer Training Course (28^{ste} promotie CKHO)
(Management, Budgeting, Public procurement, Strategy, Tactics, ...)

1994 – 1995

Transmissie- en Informaticaschool Landmacht (TrISch) – Peutie, BE
Computer Sciences course

1988 – 1992

Royal Military Academy (KMS) – Brussels, BE
Licentiaat Sociale en Militaire Wetenschappen (128^{ste} promotie TAW)

1987 – 1988

Industriële Hogeschool (IHS), Afdeling Chemie en Textiel – Brugge, BE
1^{ste} kandidatuur industrieel ingenieur (as preparation for the entry exam RMA)

1982 – 1988

Sint-Leo college, Brugge, BE
Latijn-Wetenschappen

Courses and Specific Training

2016	<ul style="list-style-type: none"> PRINCE2 Practitioner (GPP)
2013	<ul style="list-style-type: none"> Risk and Uncertainty in Projects (Amelior)
2012	<ul style="list-style-type: none"> Seminar: Project Managers go Agile (I. T. Works) Coaching Project Teams (Amelior) SCRUM: a one-day introduction (Amelior)
2009	<ul style="list-style-type: none"> PRINCE2 Foundation (in company)
1995 - 2003	<ul style="list-style-type: none"> Senior buyer (public procurement) (Defence) Multiple courses on UML, requirements analysis, OO analysis (Defence) Multiple courses on Powerbuilder (Defence)

Languages

- Dutch is my native language
- I have a NATO Level B qualification on knowledge of the English language (98%)
- I have a legally recognised level of knowledge of French, known in Belgium as “wezenlijke kennis” (which is a superior level of knowledge but is not yet the formally acknowledged bilingual capacity Dutch-French)

Language	Speak	Write	Read	Understand
Dutch	Mother tongue			
English	Excellent	Excellent	Excellent	Excellent
French	Very well	Very well	Very well	Very well
German	Basic	Basic	Basic	Basic